

**Enhancing Mechanical Engineering Curriculum Through the Use of Hands-on Activities,  
Interactive Multimedia and Tools to Improve Team Dynamics**

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**ABSTRACT**

The pendulum of engineering education is swinging from an emphasis on theory to a balance between concrete experiences and analysis. This paper reports on such initiatives made to the Mechanical Engineering curriculums at the U.S. Air Force Academy and at the University of Texas, Austin. In particular, these two institutions have been collaborating for the last four years to improve M.E. courses through new initiatives in three areas: 1) use of hands-on activities, 2) incorporation of interactive multimedia and 3) new tools to improve team dynamics. The development, implementation and assessment for this project is described below, along with extensive references describing the details of each individual improvement. For example, we have quantitatively measured significant improvements in team performance for our design courses. We have also seen dramatic increase in student interest level in the machine design courses. Based on these results, specific suggestions on how these educational enhancements might be implemented at other institutions are given.

**I. OVERVIEW & EDUCATIONAL OBJECTIVES**

Beginning in 1997 and continuing to the present, the U.S. Air Force Academy (USAFA) and the Univ. of Texas at Austin (UTA) have collaborated in a project to improve Mechanical Engineering curricula through the use of: hands-on activities, interactive multimedia and tools to enhance team dynamics. This has been motivated by an understanding of learning styles interpreted through three behavioral indicators (Myers Briggs, VARK & 6 Hats) and four learning process descriptions (Kolb, Bloom’s taxonomy, Scaffolding and Inductive/Deductive flows). Our primary learning styles indicator has come from the Myers Briggs Type Indicator (MBTI); although the two other behavioral indicators (VARK and 6 Hats) also received substantial treatment as shown below. The project focused initially on our undergraduate design methodology courses. However, the impact of this work eventually affected a

large number of other courses in our departments. We have endeavored to extend, significantly, what others have done in this area [Bonwell 1998, Dunn 1978, Eder 1994, Felder 1988, 1996, Lumsdaine 1995] to enhance our curriculum.

The three educational objectives which have driven this project are:

1. Reformulate course content to better correspond with what is known about diverse learning styles.
2. Use hands-on and multimedia content in conjunction with learning styles theory to enhance specific “target” lectures which students previously identified as low-motivation or low-interest.
3. Use learning style theory to enhance team dynamics, both in terms of initial team formation and improving team communication.

The project, overall, has resulted in dramatic increases in learning effectiveness for many of our courses. Specifically, a completely revised syllabus for the Design Methodology classes at both USAFA and UTA has resulted in significant increases in student ratings for those classes. Similar results occurred due to evolution of our machine design courses. Our assessment indicates that the addition of hands-on content and multimedia in a number of these courses has significantly improved motivation and interest, especially for certain under-represented learning styles. Finally, the team dynamics work has resulted in a new team formation algorithm, which has led to significant improvements in team performance and better team communication.

Overall, these enhancements have resulted in the publication / presentation of 23 papers and 1 book, and they have affected 7 classes at USAFA and 8 classes at UTA (some of which are interdisciplinary classes). Over 700 students at USAFA, and a similar number at UTA, have benefited directly from this work. In addition, colleagues at the Univ. of Missouri-Rolla, Stanford, University of the Pacific, and MIT have collaborated with us in this work and, as a result, some of these techniques are included in their classes as well.

## **II. LEARNING STYLES & PROCESSES**

For our study, we selected three methods to categorize student’s learning styles: (1) MBTI, (2) VARK, and (3) 6 Hats. In addition, we have incorporated four models of the learning process: (1) Kolb, (2) Bloom’s taxonomy, (3) Scaffolding, and (4) Inductive / Deductive flows. Each of these is described briefly below.

## II.1 MBTI Overview

The MBTI type indicator includes four categories of preference [Jung 1971, Keirsey 1984, 2000, McCaulley 1976, 1983, 1990]. The first category describes whether a person interacts with their environment, especially with people, in an initiating (extroverted) or more passive (introverted) role. Extroverts tend to gain energy from their surroundings while introverts usually gain energy by processing information internally. The second category gives information on how a person processes information. Those who prefer to use their five senses to process the information (sensors) are contrasted with those who view the intake of information in light of either its place in an overarching theory or its future use (intuitors). This sensor vs. intuitor category is seen by most researchers to be the most important of the four categories in terms of implications for education [Borchert 1999, Feland 2000, Jensen 1998-1, 1999-2, Myers 1985].

The third category for MBTI preference represents the manner in which a person evaluates information. Those who tend to use a logical “cause and effect” strategy (thinkers) are contrasted with those who use a hierarchy based on values or on the manner in which an idea is communicated (feelers). The final MBTI type category indicates how a person makes decisions or comes to conclusions. Those who tend to want to be sure that all of the data has been thoroughly considered (perceivers) are contrasted with those who summarize the situation as it presently stands and make decisions quickly (judgers). The four letter combination of these indicators (“E” vs. “I” for extrovert and introvert; “S” vs. “N” for sensor and intuitor; “T” vs. “F” for thinker and feeler; “J” vs. “P” for judger and perceiver) constitute a person’s MBTI “type”. Table 1, which is adapted from the publication titled “Manual: the Myers-Briggs Type Indicator” [McCaulley 1976, Myers 1985], gives a brief overview of the four MBTI categories.

**TABLE 1: OVERVIEW OF MBTI**

| <b>Manner in Which a Person Interacts With Others</b> |  |   |          |
|---|--|---|----------|
| <b>E</b>  | Focuses outwardly on others. Gains energy from others. | Focuses inwardly. Gains energy from ideas and concepts. | <b>I</b> |
| <b>EXTROVERSION</b>                                   |  | <b>INTROVERSION</b>                                     |          |
| <b>Manner in Which a Person Processes Information</b> |  |   |          |
| <b>S</b>  | Focus is on the five senses and experience.            | Focus is on possibilities, future use, big picture.     | <b>N</b> |
| <b>SENSING</b>  |  | <b>INTUITION</b>  |          |
| <b>Manner in Which a Person Evaluates Information</b> |  |   |          |
| <b>T</b>  | Focuses on objective facts and causes & effect.        | Focuses on subjective meaning and values.               | <b>F</b> |
| <b>THINKING</b>                                       |  | <b>FEELING</b>  |          |
| <b>Manner in Which a Person Comes to Conclusions</b>  |  |   |          |
| <b>J</b>  | Focus is on timely, planned conclusions and decisions. | Focus is on adaptive process of decision-making.        | <b>P</b> |
| <b>JUDGEMENT</b>                                      |  | <b>PERCEPTION</b>                                       |          |

## II.2 VARK Overview

The present work also builds on student learning preferences as obtained from an instrument called the VARK Catalyst. Rather than being a diagnostic tool for determining a student's learning preference, the VARK test serves

as a catalyst for reflection by the student [Bonwell 1998]. The student takes a simple 13-question test that is aimed at discovering how they prefer to receive and process information.

After taking the test, the student receives a “preference score” for each of four areas. The first area is Visual (V). This area indicates how much the student prefers to receive information from depictions “of information in charts, graphs, flow charts, and all the symbolic arrows, circles, hierarchies, and other devices that instructors use to represent what could have been presented in words.” The second area is Aural (A). This area indicates the student’s preference for hearing information, i.e., the student learns best from a lecture, tutorial, or talking with other students. The third area is Read/Write (R). This area shows a student’s preference for information displayed as words, and is perhaps the most common instructional method used in Western education. The fourth area is Kinesthetic (K). In short, this area indicates a student’s preference for “learning by doing.” By definition, the “K” area refers to a student’s “perceptual preference related to the use of experience and practice (simulated or real)”. The scoring of the test allows for the student to show mild, moderate, or strong learning preferences for each of the four areas.

### **II.3 6-Hats Overview**

In the original 6-Hats work [DeBono 1985], six communication styles/roles are identified. Each style/role is associated with a certain color. When a person is using that particular style/role, they are said to be wearing that “hat”. The current work focuses on the use of these 6 styles/roles in a different manner than the original work. The idea in this present work is simply that each individual has established patterns of communication which can be identified using the 6-Hats categories. Once these preferred communication styles/roles are identified, they may be used in a design team formulation strategy (TFS) to both balance communication styles/roles as well as to ensure certain styles/roles are present. In addition, the communication styles/roles (as identified by 6-hats) can be used to facilitate effective group communication by identifying strengths and potential weakness and common conflicts that arise between certain “hats”. Table 2 shows the 6 different hats and associated characteristics.

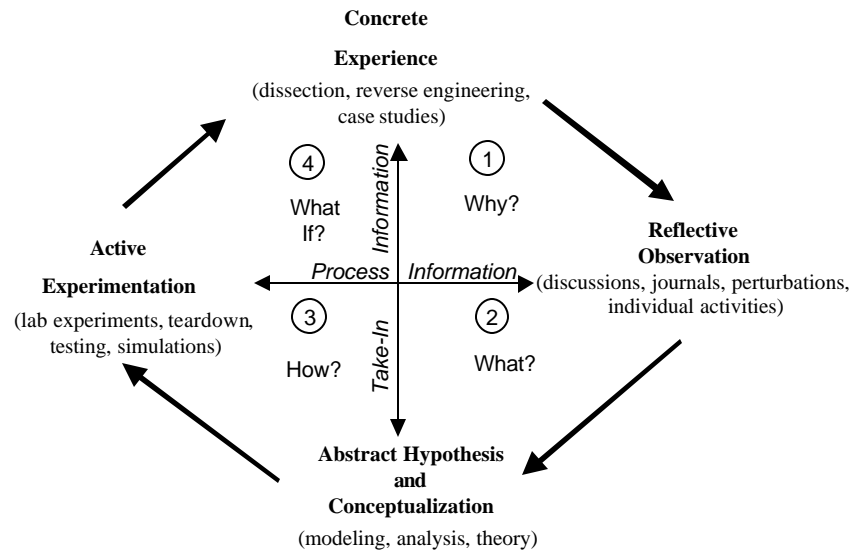
**Table 2: Overview of 6-Hats Communication Styles/Roles**

|   |   |
|---|---|
| <p><b>White Hat</b></p> <ul style="list-style-type: none"> <li>• I focus on objective facts.</li> <li>• I enter into a discussion without preconceived ideas on a solution</li> <li>• I seek to know that facts of a situation</li> <li>• I seek to know the statistical evidence concerning a decision</li> <li>• I try to think totally objectively about a situation</li> <li>• I seek to differentiate between facts and opinions</li> <li>• I am more interested in facts than opinions</li> </ul>         | <p><b>Red Hat</b></p> <ul style="list-style-type: none"> <li>• My feelings sway my decisions</li> <li>• I have good intuition</li> <li>• I often have hunches about the best decision</li> <li>• My personal opinions play a significant role in my decision making process</li> <li>• I listen to my emotions when making decisions</li> <li>• I am suspicious of other people’s decision making process</li> <li>• I think emotions should play a significant role in decision making</li> </ul>  |
| <p><b>Yellow Hat</b></p> <ul style="list-style-type: none"> <li>• I usually see the positive side of things</li> <li>• I can often see the good parts of even a bad idea</li> <li>• I am usually optimistic that a new idea will work</li> <li>• I tend to see the valuable contributions in people’s ideas</li> <li>• I believe that most new ideas have significant value</li> <li>• I usually “look on the bright side” of a problem</li> <li>• My comments are usually positive and constructive</li> </ul> | <p><b>Black Hat</b></p> <ul style="list-style-type: none"> <li>• I can quickly see why an idea will not work</li> <li>• I often can tell an idea will not work by judging from past experience</li> <li>• I like to play the “devil’s advocate”</li> <li>• I can usually see the pitfalls in an idea</li> <li>• I can readily detect poor logic in someone’s argument</li> <li>• I find it easy to be critical of other’s ideas</li> <li>• I am often pessimistic of others ideas</li> </ul>  |
| <p><b>Green Hat</b></p> <ul style="list-style-type: none"> <li>• I am creative</li> <li>• I often generate new ways of thinking about a problem</li> <li>• I easily think “outside of the box”</li> <li>• I am good at finding new approaches to solving a problem</li> <li>• I am constantly thinking of alternatives</li> <li>• I am not likely to settle for the “status quo”</li> <li>• I can easily generate new concepts</li> </ul>   | <p><b>Blue Hat</b></p> <ul style="list-style-type: none"> <li>• I like to lead the problem solving process</li> <li>• I tend to think as much about the problem solving process as the problem itself</li> <li>• I focus on the big picture, summarize and draw conclusions</li> <li>• I find myself trying to keep the group focused</li> <li>• I tend to try to optimize the group problem solving process</li> <li>• I often help the group clearly define the problem</li> <li>• I often find myself orchestrating the group</li> </ul> |

**II.4 Kolb Cycle Overview**

The Kolb model describes an entire cycle around which a learning experience progresses [Kolb 1984]. The goal, therefore, is to structure learning activities that will proceed completely around this cycle, providing the maximum opportunity for full comprehension. This model has been used extensively to evaluate and enhance teaching in engineering [Otto 1998, Murphy 1998, Stice 1987, Terry 1993]. The cycle is shown in Figure 1. The Kolb model swings the pendulum of learning engineering from an emphasis of generalization and theory to a balance with all modes of learning [Otto 2001]. Learning techniques like hands-on experiences are given an emphasis on equal footing with traditional modes like presentation of analysis and theory.

**Figure 1 – Kolb Cycle**



**II.5 Bloom’s Taxonomy Overview**

Bloom’s taxonomy gives 6 levels at which learning can occur [Krathwohl 1964, Terry 1993]. The six levels are given in Table 3. In general, a higher level corresponds to a more advanced or mature learning process. Thus, we aspire to focus our instruction in higher education toward the higher levels. In particular, design courses, by nature of their open-ended structure, require the characteristics of synthesis (#5) and evaluation (#6). Traditionally, non-design courses, however, are often taught only between levels 1 and 4. This makes the transition to levels 5-6, which occurs by necessity in design classes, difficult. Our work focuses on methods to transition to higher levels of the taxonomy in these non-design courses.

**TABLE 3 – Overview of Bloom’s Taxonomy**

| Level | Name: Description   |
|-------|---|
| 1     | Knowledge: List or recite   |
| 2     | Comprehension: Explain or paraphrase  |
| 3     | Application: Calculate, solve, determine or apply   |
| 4     | Analysis: Compare, contrast, classify, categorize, derive, model                          |
| 5     | Synthesis: Create, invent, predict, construct, design, imagine, improve, produce, propose |
| 6     | Evaluation: Judge, select, decide, critique, justify, verify, debate, assess, recommend   |

## **II.5 Scaffolding and Inductive/Deductive Learning Overview**

The term “scaffolding” encompasses the idea that new knowledge is best assimilated when it is linked to previous experience [Agogino 1995, Hsi 1995, Linn 1995]. A well-planned flow of material that builds on itself and integrates real-world examples obviously helps provide this “scaffold” for learning. The terms “deductive learning or inductive learning” refer to learning from general to specific or visa-versa. For example showing the theory and then working an example is a form of an deductive process. Most courses use deductive approaches. The literature argues that this approach is not always appropriate. It appears that a mix of the two approaches provides the best learning environment.

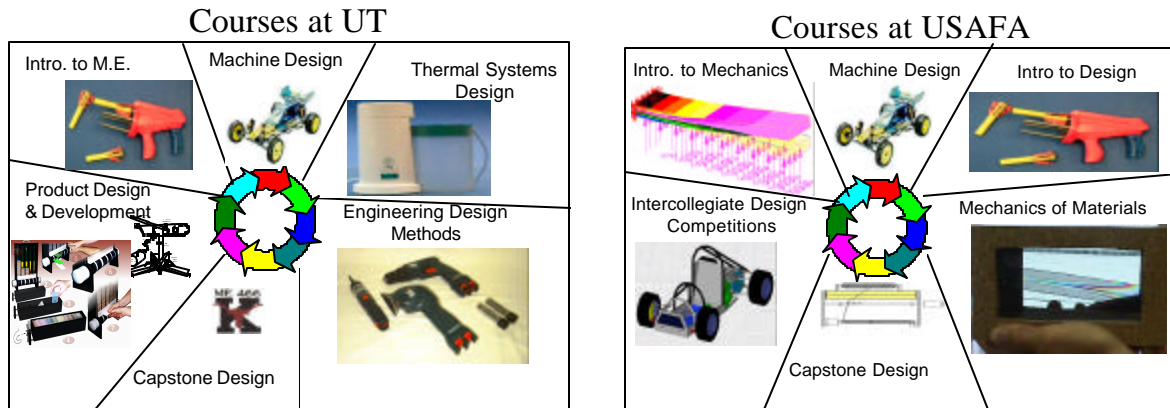
## **III. METHODOLOGY & ASSESSMENT FOR THREE EDUCATIONAL OBJECTIVES**

Below, a methodology and assessment are given which correspond to each of the 3 educational objectives listed earlier. Only overviews of our work in each area are possible here due to space considerations. The references provide far more detail in each category.

### **III.1. Reformulated Courses**

Figure 2 shows an overview of the courses that have been enhanced through this effort. As previously mentioned, courses at other institutions have also been affected. Details concerning methodology and assessment for these courses are given below.





**Figure 2 – Reformulated Courses**

### III.1.1 Methodology for Courses

In an effort to accommodate various learning styles, our Design Methodology classes have been evolved to include both a reverse engineering / redesign emphasis as well as an original design component [Jensen 1998-1, 1999-2, 2000-2, Lefever 1996, 2000, Otto 1996, 1998, 2001, Wood 2001]. The course is split approximately in half, with the first half covering redesign and the second half covering original design. Typically, in the redesign portion, small design teams (3-5 students) compete to improve on customer requirements using toys or small consumer products (Figure 3). A suite of design methods guides the redesign process. The specific redesign methodology used is shown in [Jensen 1998-1, Otto 1998, 2001]. The original design portion focuses on an ASME student competition, an assistive technology device for people with disabilities, or similar project. Both the redesign and original design portions include full embodiment of the design.

**Figure 3 – Example Consumer Products**



A similar reformulation has been undertaken in our Machine Design courses. A remote controlled (RC) car (Figure 4) has been introduced to function as a sort of mechanical breadboard. The car is used in the second half of the course where machine components are analyzed and designed. A RC car has been identified that has a number of parts which can be analyzed for failure as well as a number of parts which could be optimized. Typically, students are asked to analyze approximately 6 of the systems including subsystems such as fasteners, shafts, gears and clutches. In addition to requiring certain types of analysis, as covered in class, students are asked to analyze/optimize a number of systems which have NOT been covered (but are addressed in the text or supporting materials). This approach is adopted in the context of a RC car competition that is held in place of a comprehensive final exam [Wood 2000].

**Figure 4– Remote-Controlled Car**



### **III.1.2 Assessment of the Reformulated Courses**

The reformulation of the design classes to include a reverse engineering/redesign component has led to substantial improvements in course ratings at both USAFA and UTA as documented in [Jensen 1998-1, 2000-2, Otto 1998]. Examples at USAFA include a 16% increase in student’s ratings on the “intellectual challenge and encouragement of independent thought” and a 13% increase in the student’s perception of the instructor’s concern for their learning. The UTA courses experienced similar improvements, even up to a 50% increase in course ratings. In addition, the evolution of these courses gives the students two iterations (redesign and original design) to use the design tools. We have found this extra iteration increases the retention of this material between their first design course and their capstone course.

The decision to include redesign content is also reinforced by a number of learning styles issues. First, our work has demonstrated that certain types of students (MBTI Type-S and VARK type-K) perform significantly better when reverse engineering/ redesign and other hands-on content is included [Jensen 1998-1, Otto & Wood 2001]. These students typically have an aversion to purely abstract content. The inclusion of the reverse engineering/redesign component allows them to learn the design methods while manipulating an actual product, as opposed to applying the methods only to abstract paper designs, as is sometimes done in original design projects.

Second, various models of the learning process were found to correspond more fully with the new course structures for both our design methodology and machine design courses. In particular, the new course structures allowed us to traverse the complete Kolb cycle [Otto 1998], particularly providing emphasis in the areas of “concrete experience” and “active experimentation”. Also, we are able to move farther down the Bloom’s taxonomy of learning, providing more opportunities for levels 4-6. A redesign component also significantly enhances consistency with scaffolding theories by creating a framework for discussing design tools. Finally, it creates a very natural “inductive” environment by simply having a specific product as the example while discussing the design theories and methodologies.

### **III.2 Enhancing Target Lectures**

Our second educational objective is to use hands-on and interactive multimedia content in conjunction with learning styles theory to enhance specific “target” lectures that students previously identified as low-motivation or low-interest. Lessons learned by previous researchers who have incorporated hands-on content were used as a starting point [Aglan 1996, Carlson 1995, Catalano 1996, Kresta 1998, Regan 1996].

#### **III.2.1 Methodology for Targeted Lectures**

For our sophomore, junior, and senior design courses, our hands-on content took the form of low cost, simple devices like a fingernail clipper, mechanical pencil or quick grip clamp [Jensen 1998-1, 1999-2, 2000-2, Lefever 1996, Otto 1998]. Enough of these devices were distributed in class for each student or pair of students to manipulate a device. A specific design method or theory would be presented and related directly to the hands-on device.

For our Intro. to Mechanics and Solid Mechanics courses, various hands-on photoelastic devices were developed [Borchert 1999, Jensen 1999-1, Shakerin 1999, 2000]. Again, enough devices were used so that each student or pair of students had their own device. These devices were designed to qualitatively illustrate different stress distribution concepts. One such device is shown in Figure 5. Each device was constructed for under \$30. In one study, the hands-on content was mixed with multimedia visualization content [Bowe 2000, Dennis 2001, Jensen 1998-2, 1999-1, 2001-1&2, Talreja 2000] and in another study the interactive multimedia was used alone [Bowe 2000, Rhymer 2001]. Our interactive multimedia was designed and developed to supplement, not

replace, classroom lectures and reading of the text. This multimedia contains visualizations of stress distributions and complex machine components such as planetary gear systems. It also contains open-ended interdisciplinary design problems where the students are asked to design a system toward a specific set of design specifications. After the student specifies various parameters, the dependent variables are automatically computed, shown visually and then compared with the design criteria. See [Jensen 2001-1, Rhymer 2001] for details for downloading and using this interactive multimedia. An example of this is shown in figure 6.

**Figure 5 – Photoelastic Device**

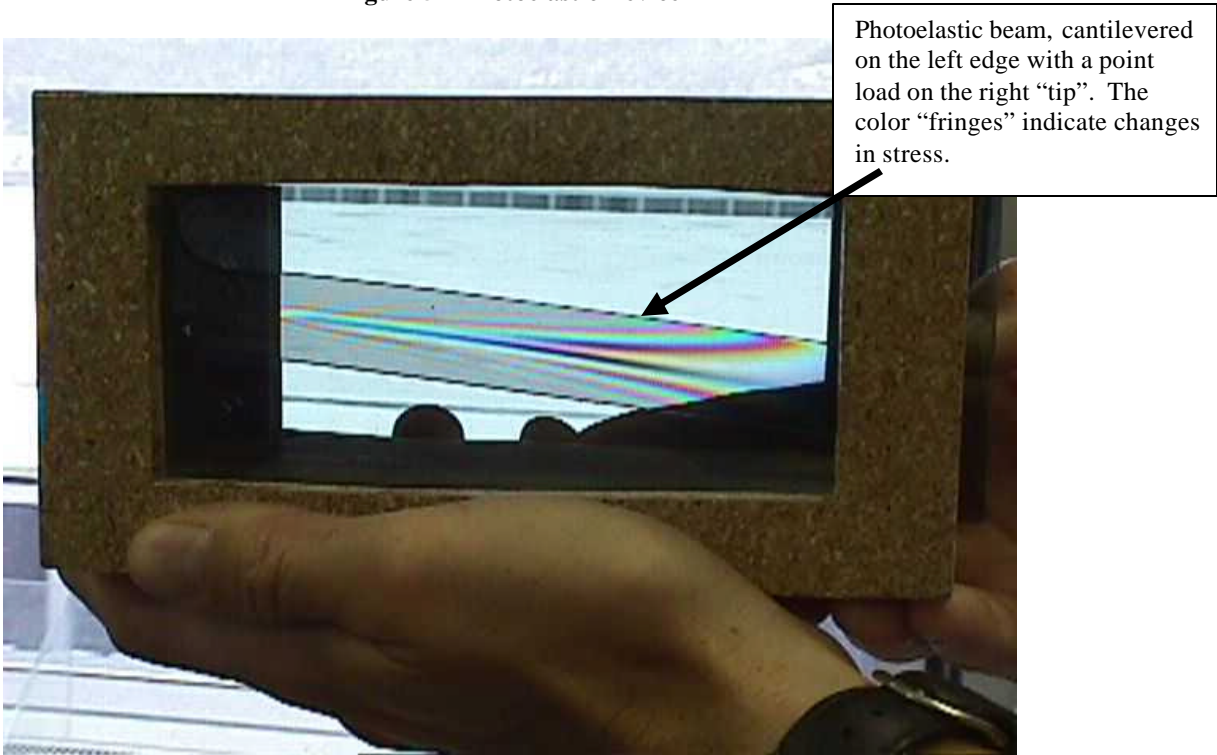


Figure 6 – Example of Interactive Multimedia Courseware

The screenshot shows a software interface titled 'VicNOM\_1.2'. The main window is divided into several sections:

- Navigation Menu (Left):** Includes 'Visualization MSC Modules', 'Table of Contents', and 'Module Navigation' with buttons for 'Forward', 'Back', and 'Home'.
- Top Header:** 'Axial' title with links for 'Why Study Axial Loading?', 'Visual Overview', 'Example Axial Problem', 'Design a Wing Support', 'Problem Introduction', 'Design Worksheet', and 'Applicable Equations'. A 'Definition of Terms?' icon is also present.
- Main Content Area:**
  - Design a Wing Support Strut:** A reminder that design must meet engineering requirements:
    - Factor of safety  $\geq 2.0$
    - Strut radius  $\leq 1.0$  inches
    - Strut wall thickness  $\geq 0.02$  inches
    - Strut axial deformation  $\leq 0.20$  inches
    - Minimize material weight
  - Material Selection:** A table with input fields for properties:

|  | Properties |                         |
|--|------------|-------------------------|
| <input type="checkbox"/> Aluminum (6061-T6)              | Sy =       | 150 ksi                 |
| <input type="checkbox"/> Steel (AISI 1040 CR)            | Density =  | .162 lb/in <sup>3</sup> |
| <input checked="" type="checkbox"/> Titanium (Ti-6Al-4V) | E =        | 17.5 Msi                |
|  | Cost =     | 60 \$/lb                |
  - Geometry Selection:** A diagram of a circular ring with radii  $r_0$  and  $r_1$ , and thickness  $t$ . Input fields show  $r_0$  (in) = 1 and  $r_1$  (in) = .7. A note says 'Click in boxes to enter or change values, then press Return'.
- 3D Visualization (Right):** A 3D model of a cylindrical beam with a color gradient representing deflection. A legend on the right shows 'Deflection (in)' from 0.0000 to 0.0017. Text below the model says 'Beam geometry not drawn to scale for clarity'.
- Design Results (Bottom Right):** A summary box showing:
  - Material: Titanium (Ti-6Al-4V)
  - Weight: 12.46 lb
  - Factor of Safety: 240.33
  - Deflection: 0.0017 in
  - Cost: \$ 747.53

### III.2.2 Assessment for the Targeted Lectures

Although our assessment shows that all learning style types benefited from the new content, students with specific learning styles were seen to benefit more dramatically than others. Table 4 shows data from one of our assessment studies [Jensen 1999-2]. A short 4-question survey was given to the students after each class. The targeted lectures (which were previously identified as “low motivation / low interest”), experienced a reversal of that trend and were rated in the 62<sup>nd</sup> and 52<sup>nd</sup> percentile overall by the MBTI S-Types and N-types respectively. The “mean” lecture is a 50<sup>th</sup> percentile lecture and the rating followed an approximately normal distribution. As with the reformulated courses described above, the learning styles that indicated the greatest benefit were those that focused on non-abstract (tactile or visual) learning processes [Borchert 1999, Jensen 1998-1, 1999-1, 1999-2].

**Table 4 – Percentile Ranks for Targeted Lectures**

| <b>1 min. Survey Question</b>                    | <b>MBTI</b>   |               |
|--|---------------|---------------|
|  | <b>S-TYPE</b> | <b>N-TYPE</b> |
| Lecture was interesting?                         | 70            | 48            |
| Lecture helped me learn?                         | 58            | 50            |
| Lecture helped me to apply material?             | 59            | 58            |
| Lecture motivated me to explore subject further? | 59            | 53            |
| Average  | 62            | 52            |

The response to the photo-elastic devices was very positive. We saw again that the MBTI S-Type and VARK K-Type found the content more useful than their N-Type and non K-Type counterparts. In particular, S-Types were able to increase their scores on quizzes given before and after the material by 26% while N-Types increased their scores by 18% [Borchert 1999]. This data demonstrates that the photoelastic devices positively affected the performance of both learning styles, with more dramatic impact on the N-Types.

Three different assessment techniques were used to determine the effectiveness of the multimedia courseware: 1) 30-second surveys filled out by the students after each lecture; 2) quick quizzes taken before and after using the courseware; and 3) specific exam questions designed to measure students' understanding of the concepts covered in the courseware. The use of three different assessment instruments accomplishes two goals. First, the use of a variety of instruments reduces the "noise" in the results simply by creating redundant measures. Second, the three techniques allowed us to measure different components of effectiveness [Rhymer 2001]. The 30-second surveys, measuring the interest level of the students, showed an increase of between 6% and 15% of positive evaluation over standard lecture mode. The quick quiz assessment, measuring a conceptual understanding of the basic material, indicated between 4% and 11% increase in understanding. Finally, the exam question, measuring a slightly longer-term mastery of course material, indicated a 23% improvement in correct responses.

The addition of hands-on and multimedia content to these targeted lectures fits well with "scaffolding" theories. The hands-on or multimedia give the student a "starting place" in which to frame the new ideas they are learning. The enhanced content allows us to move completely around the Kolb cycle by increasing concrete experience

(through the increase in hands-on activities) and adding active experimentation (through the “interactive” part of the multimedia). We postulate that this content also takes us farther down the Bloom’s taxonomy. Specifically, the real world devices (hands-on) provide numerous examples of how the design and analysis methods fall short of being “perfect” models. In addition, the open-ended design problems in the interactive multimedia are intrinsically NOT closed form and have no single best solution. Finally, the use of hands-on material and multimedia is an example of inductive presentation flow.

### **III.3. Team Enhancements**

To compliment our efforts in implementing hands-on activities, learning styles and interactive multimedia, we invested significant effort into understanding and improving team dynamics throughout the curricula. Our two focus areas in this effort were strategies to more effectively form teams, and strategies to facilitate communication within teams.

#### **III.3.1 Methodology for Team Enhancements**

Based on previous research in the area of team formation and team dynamics [Brickell 1994, Wilde 1993], we have developed and evaluated a new technique for forming teams and identifying their most likely communication strengths and weaknesses [Feland 2000, Jensen 2000-1]. The new technique uses both MBTI and a new instrument we developed from the “6-Hats Communication Styles” literature [DeBono 1985]. The technique is simple to implement. It requires that each student first determine their MBTI type. We use either the web-based Keirsey form [Keirsey 2000], or other Myers Briggs Type Indicator instruments as seen at [Inca-MBTI 2001], [Human Metric 2001]. These take the student 10-15 minutes to complete. Each student must also complete a “6-Hats Communication Styles Instrument” which we have developed [Jensen 2000-1]. This takes an additional 10-15 minutes. Although our team-formation technique has a number of very explicitly stated objectives, the overarching goal is to ensure breadth of communication styles and information processing preferences within a team. A specific algorithm designed to accomplish this goal is given in [Jensen 2000-1]. A summary of this algorithm in conjunction with the MBTI algorithm is as follows:

#### **MBTI Team Formation Strategy**

1. Either put an “Extroverted Intuitor (EN)” on the team or as a secondary option, put an “Introverted Intuitor (IN)” on the team and assure that someone else on the team is an “Extrovert”.
2. Make sure there is a Sensor (S) on the team.
3. Make sure there is a “Judger (J)” on the team.



4. Make sure there is a “Perceiver (P)” on the team.
5. Make sure there is a “Thinker (T)” on the team.
6. Make sure there is a “Feeler (F)” on the team.

### **6 Hats Team Formation Strategy**

1. Place a student on the team who has “Green” as their primary 6-Hats type
2. Place a student on the team who has “Yellow” as their primary 6-Hats type
3. Place a student on the team who has “Black” as their primary 6-Hats type
4. Place a student on the team who has “Blue” as at least their second 6-Hats type

In our design-team (sophomore, senior and graduate) courses and in our cooperative learning groups (intro. mechanics courses), these techniques have led to measured improvements in team effectiveness. In addition, these methods have provided the professors with concrete tools for addressing communication issues among the teams. Specifically, students are trained to appreciate and capitalize on differences in communication and information processing styles within their group. Furthermore, we use these techniques to coach teams to communicate both honestly and respectfully, which we believe facilitates team unity and effectiveness [Feland 2000].

### **III.3.2 Assessment on the Team Enhancements**

The learning style based team formation and team communication work has had very positive results. A survey instrument was developed to measure the ability of teams to accomplish several specific goals. These goals were taken directly from the goals of the MBTI and 6-Hats team formation strategies, but would also be considered standard team effectiveness criteria. Examples of these goals include good team leadership, creativity, problem solving, conflict resolution, and ability to meet deadlines. The results, as measured by this team effectiveness survey, show a dramatic increase when team formation criteria from BOTH of these team formation techniques (6-Hats and MBTI) techniques are used. Specifically, the overall team effectiveness index rose 84% when these two techniques were used in tandem as compared to when either technique is used exclusively [Jensen 2000-1]. Both the 6 hats and MBTI based techniques have provided professors with concrete tools for use in identifying team weaknesses and strengths in the communication area [Feland 2000].

## **IV. USEFULNESS TO OTHER INSTITUTIONS**

The three educational enhancements described above have already been implemented at our own institutions (USAFA and UTA). In addition, various forms of our enhancements have been used at the Univ. of Missouri-Rolla,

Stanford, MIT and University of the Pacific. Some of the features of these educational enhancements which make them suitable for wide use are:

- (a) It is NOT necessary to have an extensive knowledge of learning styles to implement our techniques. The MBTI, as used in our work, is based on the Keirsey instrument [Keirsey 1984, 2000] or other Myers Briggs Type Indicator instruments as seen at [Inca-MBTI 2001], [Human Metric 2001]. These are available, along with sufficient background, on the web. The use of some of these instruments is free and normally takes 10-15 minutes for students to complete.
- (b) The specifics for reformatting a design course to include a reverse engineering / redesign component are given in a detailed, simple-to-follow format in [Jensen 1998-1, Otto 1998, Wood 2001]. Similarly, the information needed to reformulate a machine design course is provided in [Wood 2000].
- (c) As described in the various papers, the hands-on content is low cost and easy to build [Borchert 1999, Jensen 1999-2]. The most expensive hands-on demo is about \$30 (with the exception of the RC cars). Pictures of some of the hands-on devices used in the design classes as well as the photoelastic devices are included in the references. Although the RC cars are much more expensive per unit (about \$250 / car), teams of 3-5 students can effectively work to analyze or redesign the car, resulting in a more manageable \$ per student cost.
- (d) The 6 hats-based instruments are included in a simple, easy-to-use format in the paper [Jensen 2000-1] and are available in an Excel version. As opposed to some of the complicated MBTI based team formation algorithms found in the literature, the one used in this work is simple, easy to use and has been quantitatively shown to increase team effectiveness. In addition, it lends itself easily to aiding in team communication counseling.

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